



PRIVACY STATEMENT
AGATHIYA FOUNDATION
Effective Date: July 2026

1. GENERAL

This Privacy Statement describes how AGATHIYA FOUNDATION collects, receives, records, stores, organizes, uses, processes, shares, transfers, retains, and otherwise manages Personal Data obtained from individuals who access or use our website, online donation portal, volunteer registration forms, communication channels, fundraising campaigns, social media platforms, and any other digital or offline services provided by the Foundation.

For the purposes of this Privacy Statement, AGATHIYA FOUNDATION acts as the Data Fiduciary and is responsible for determining the purpose and means of processing Personal Data collected through its Platform and related services. This Privacy Statement applies to every individual, organization, donor, volunteer, beneficiary, partner institution, service provider, visitor, or any other person ("You", "Your", or "User") who accesses our Platform or voluntarily provides Personal Data to the Foundation.

The Foundation recognizes that privacy is a fundamental right and is committed to protecting the confidentiality, integrity, and security of Personal Data entrusted to us. We process Personal Data in accordance with the principles of lawfulness, fairness, transparency, purpose limitation, data minimization, accuracy, integrity, confidentiality, and accountability as required under applicable laws.

This Privacy Statement forms an integral part of the Foundation's Terms and Conditions, Donation Policy, Refund Policy, and any other policies published on the Platform. By accessing, browsing, registering, making donations, volunteering, or otherwise interacting with the Platform, You acknowledge that You have carefully read, understood, and agreed to the collection, processing, storage, disclosure, and protection of Your Personal Data in accordance with this Privacy Statement.

The Foundation reserves the right to revise, amend, or update this Privacy Statement from time to time in order to reflect changes in applicable laws, organizational practices, operational requirements, technological developments, or security standards. Any modifications shall become effective immediately upon publication on the Platform unless otherwise specified. Users are encouraged to periodically review this Privacy Statement to remain informed about our privacy practices.

2. PERSONAL DATA WE COLLECT

The Foundation collects and processes Personal Data that You voluntarily provide while accessing our Platform, making online donations, registering as a volunteer, participating in fundraising campaigns, applying for beneficiary assistance, subscribing to newsletters, communicating with us, or otherwise interacting with our services. We may also collect certain technical information automatically through cookies, analytics tools, and similar technologies to improve the functionality, performance, and security of our Platform.

Depending on the nature of Your interaction with the Foundation, the categories of Personal Data that may be collected include, but are not limited to, Your full name, organization or institution name, email address, telephone number, mobile number, residential or correspondence address, city, state, country of residence, postal code, date of birth, age, gender, occupation, and other information voluntarily submitted through forms or communications.

Where required under applicable laws relating to taxation or regulatory compliance, the Foundation may collect tax identification details including Permanent Account Number (PAN), Aadhaar information where legally permissible, Goods and Services Tax (GST) details for institutional donors, and other documents necessary for issuing tax exemption certificates or complying with statutory obligations.

When You make an online donation, the Foundation may collect information relating to the donation including donation amount, campaign supported, donation frequency, payment method, transaction reference number, payment status, receipt number, tax deduction details, and billing information. The Foundation does not store or retain complete debit card numbers, credit card numbers, CVV details, internet banking credentials, one-time passwords (OTPs), or other sensitive payment authentication information. Such information is securely processed by authorized payment gateway service providers in accordance with applicable security standards.

For individuals registering as volunteers, mentors, interns, or community partners, the Foundation may collect additional information such as educational qualifications, professional experience, areas of expertise, skills, language preferences, availability, emergency contact details, and other information relevant to volunteer coordination and program management.

When You access our Platform, certain technical information may automatically be collected including Internet Protocol (IP) address, browser type and version, operating system, device identifiers, language settings, session duration, pages visited, referral URLs, clickstream data, diagnostic reports, and website usage statistics. Such information helps us monitor website performance, enhance cybersecurity, prevent fraudulent activities, and improve user experience.

3. HOW WE COLLECT PERSONAL DATA

The Foundation collects Personal Data through various lawful means depending upon the nature of Your interaction with our Platform and services.

Personal Data is collected directly from You when You voluntarily create an account, complete online forms, make donations, register as a volunteer, submit enquiries, subscribe to

newsletters, participate in campaigns or events, apply for beneficiary assistance, communicate with the Foundation through email, telephone, social media, or any other communication channel, or otherwise provide information while using our services.

The Foundation may also collect Personal Data automatically through cookies, web beacons, server logs, analytics services, browser technologies, and similar tracking mechanisms that record technical and usage-related information regarding Your interaction with the Platform. Such information assists the Foundation in improving website functionality, monitoring performance, maintaining security, detecting unauthorized activities, and enhancing the overall user experience.

Additionally, where permitted by applicable law, the Foundation may receive Personal Data from authorized third-party sources including payment gateway providers, banking institutions, government authorities, partner organizations, educational institutions, healthcare organizations, event management agencies, publicly available records, and social media platforms where such information has been voluntarily made public by the User.

4. PURPOSE OF PROCESSING PERSONAL DATA

AGATHIYA FOUNDATION processes Personal Data only for lawful, legitimate, and specific purposes directly related to its charitable activities, operational requirements, statutory obligations, and the efficient delivery of its services. The Foundation is committed to ensuring that Personal Data is collected and processed in a fair, transparent, and responsible manner and only to the extent necessary for achieving the purposes described in this Privacy Statement.

The Personal Data collected by the Foundation may be processed for one or more of the following purposes:

The Foundation processes Personal Data to create, verify, maintain, and manage user accounts, donor profiles, volunteer registrations, beneficiary records, and organizational databases. Such processing enables the Foundation to identify users, maintain accurate records, provide personalized services, and ensure effective communication throughout the duration of the user's association with the Foundation.

Personal Data is processed for the purpose of receiving, verifying, processing, recording, and acknowledging donations made through the Foundation's online donation platform or other authorized payment channels. This includes generating payment confirmations, issuing official receipts, maintaining donation histories, reconciling financial transactions, and ensuring complete transparency in the utilization of charitable contributions.

Where applicable, the Foundation processes Personal Data to generate tax exemption certificates, maintain statutory financial records, comply with taxation laws, prepare audit documentation, and fulfil reporting obligations under the Income Tax Act, 1961, the Foreign Contribution (Regulation) Act (FCRA), and other applicable financial and regulatory requirements.

The Foundation may process Personal Data to recruit, verify, coordinate, manage, and communicate with volunteers, interns, consultants, and project participants. Such processing assists in assigning suitable responsibilities, scheduling activities, maintaining attendance

records, monitoring participation, evaluating performance, and ensuring the successful implementation of community development initiatives.

Personal Data may also be processed for evaluating applications submitted by beneficiaries seeking assistance through educational, healthcare, livelihood, environmental, disaster relief, women empowerment, child welfare, and other charitable programs conducted by the Foundation. The information collected enables the Foundation to determine eligibility, verify supporting documentation, deliver assistance efficiently, and monitor the effectiveness of its social welfare initiatives.

The Foundation processes Personal Data to communicate with donors, volunteers, beneficiaries, corporate partners, government agencies, educational institutions, healthcare organizations, vendors, and other stakeholders regarding Foundation activities, fundraising campaigns, upcoming events, newsletters, acknowledgements, project updates, awareness programs, policy changes, and other relevant communications. Such communications may be delivered through email, telephone, SMS, messaging applications, postal services, or other appropriate communication channels.

Personal Data is also processed to respond to enquiries, requests, complaints, suggestions, feedback, and grievances submitted by users. This enables the Foundation to provide timely assistance, improve service quality, resolve disputes efficiently, and maintain positive relationships with stakeholders.

The Foundation may process technical and usage-related information to monitor website performance, improve user experience, maintain cybersecurity, detect fraudulent activities, prevent unauthorized access, investigate suspicious behaviour, perform system diagnostics, analyze website traffic, enhance digital services, and ensure the reliability and availability of the Platform.

In addition, Personal Data may be processed for internal administrative purposes, including financial management, accounting, auditing, legal compliance, governance, risk management, record maintenance, policy implementation, staff training, research, reporting, organizational planning, and performance evaluation.

The Foundation may also process Personal Data to conduct surveys, collect feedback, perform statistical analysis, evaluate the effectiveness of its charitable programs, identify community needs, improve fundraising initiatives, develop new services, and measure the social impact of its activities. Wherever possible, such analysis shall be performed using anonymized or aggregated information to protect the privacy of individuals.

Where required by law or competent governmental authority, the Foundation may process Personal Data for compliance with applicable legal obligations, judicial orders, regulatory investigations, law enforcement requests, anti-money laundering requirements, fraud prevention measures, and any other statutory or contractual obligations imposed upon the Foundation.

The Foundation shall not process Personal Data for purposes that are incompatible with the purposes described in this Privacy Statement unless such processing is permitted or required under applicable law or with the explicit consent of the individual concerned.

The Foundation remains committed to ensuring that every activity involving the processing of Personal Data is carried out responsibly, ethically, securely, and in accordance with applicable privacy and data protection laws, while respecting the rights and legitimate interests of all individuals whose Personal Data is entrusted to us.

5. SHARING OF PERSONAL DATA WITH THIRD PARTIES

AGATHIYA FOUNDATION respects the privacy of every individual and does not sell, rent, lease, trade, or otherwise commercially exploit Personal Data collected through its Platform or other services. The Foundation shall disclose or share Personal Data only where such disclosure is necessary for carrying out its charitable activities, fulfilling contractual or legal obligations, protecting the legitimate interests of the Foundation or its stakeholders, or where disclosure is expressly authorized by the individual concerned or required under applicable law.

Personal Data may be shared with authorized third-party service providers who assist the Foundation in delivering its services and managing its day-to-day operations. Such service providers may include payment gateway operators, banking and financial institutions, cloud hosting providers, website maintenance partners, technology vendors, email communication service providers, customer relationship management providers, cybersecurity consultants, auditors, accountants, legal advisors, logistics providers, and other professional service providers engaged by the Foundation. These entities are permitted to access Personal Data only to the extent necessary for performing services on behalf of the Foundation and are contractually obligated to maintain strict confidentiality and implement appropriate technical and organizational safeguards to protect such information.

Where donations are made through the Foundation's online payment facilities, limited Personal Data necessary for processing the transaction may be shared with authorized payment gateway providers, acquiring banks, financial institutions, and payment processors. Such information may include the donor's name, email address, contact number, donation amount, billing information, payment reference number, and transaction status. Sensitive payment credentials such as complete debit or credit card numbers, CVV numbers, internet banking passwords, or one-time passwords (OTPs) are not collected or stored by the Foundation and are processed directly by the respective payment gateway provider in accordance with applicable payment security standards and their own privacy policies.

The Foundation may share relevant Personal Data with government authorities, statutory bodies, regulatory agencies, law enforcement authorities, judicial authorities, tax departments, or any other competent authority whenever such disclosure is required to comply with applicable laws, judicial orders, investigations, regulatory requirements, audit obligations, taxation laws, or other legal processes. Such disclosures shall be made only to the extent necessary to satisfy the applicable legal or regulatory requirement.

Where charitable programs are implemented in collaboration with educational institutions, healthcare organizations, corporate sponsors, community partners, non-governmental organizations, volunteers, or other implementing agencies, limited Personal Data may be shared strictly for the purpose of administering the relevant program, verifying eligibility, coordinating activities, monitoring project outcomes, distributing assistance, or fulfilling

contractual obligations. Such information shall be shared only where necessary and subject to appropriate confidentiality obligations.

The Foundation may also disclose Personal Data where it reasonably believes that such disclosure is necessary to protect the rights, property, safety, reputation, or legitimate interests of the Foundation, its employees, volunteers, beneficiaries, donors, users, or the general public. This may include preventing fraud, detecting unauthorized activities, investigating security incidents, enforcing the Foundation's policies, protecting against cyber threats, or defending legal claims.

In the event of organizational restructuring, merger, acquisition, amalgamation, transfer of assets, or any similar transaction involving the Foundation, Personal Data may be transferred to the successor organization or authorized entity, provided that such organization agrees to process the Personal Data in a manner consistent with this Privacy Statement and applicable data protection laws.

The Foundation may engage third-party analytics providers to understand website performance, visitor behavior, user engagement, and platform effectiveness. Such analytics may involve the collection of technical and usage-related information including browser type, device information, IP address, session duration, pages visited, and navigation patterns. Wherever reasonably possible, such information shall be anonymized, aggregated, or pseudonymized before analysis to minimize any impact on individual privacy.

The Foundation shall take reasonable measures to ensure that every third party receiving Personal Data implements appropriate administrative, technical, organizational, and physical safeguards to maintain the confidentiality, integrity, and security of such information. The Foundation also undertakes reasonable due diligence before engaging service providers and may require them to comply with applicable privacy laws, confidentiality obligations, information security standards, and contractual requirements relating to the protection of Personal Data.

Except as expressly described in this Privacy Statement or where otherwise required or permitted by applicable law, AGATHIYA FOUNDATION shall not disclose, distribute, publish, or otherwise make available any Personal Data to third parties without the knowledge or consent of the individual concerned.

6. DATA SECURITY AND PROTECTION

AGATHIYA FOUNDATION recognizes the importance of protecting the confidentiality, integrity, and availability of the Personal Data entrusted to us. The Foundation is committed to implementing and maintaining appropriate administrative, technical, organizational, and physical safeguards designed to protect Personal Data against unauthorized access, accidental loss, misuse, disclosure, alteration, destruction, theft, or any other unlawful or unauthorized form of processing.

The Foundation continuously evaluates its information security practices and adopts reasonable security measures appropriate to the nature, sensitivity, and volume of the Personal Data processed. These measures are intended to minimize risks associated with unauthorized access, cyber threats, data breaches, malware, phishing attacks, ransomware, accidental disclosure,

system failures, and other security incidents that could compromise the confidentiality or integrity of Personal Data.

Access to Personal Data is restricted only to authorized employees, volunteers, consultants, contractors, service providers, and other individuals who require such access solely for the performance of their assigned duties or contractual responsibilities. Every authorized individual is expected to maintain the confidentiality of Personal Data and comply with the Foundation's internal security policies, confidentiality obligations, and applicable legal requirements governing the protection of personal information.

The Foundation utilizes secure information technology infrastructure and implements reasonable safeguards including access controls, authentication mechanisms, password protection, firewalls, encryption technologies where appropriate, secure communication protocols, antivirus protection, system monitoring, audit logging, regular software updates, vulnerability management practices, and other security controls designed to safeguard Personal Data from unauthorized access or compromise.

Where third-party service providers are engaged for hosting, payment processing, cloud infrastructure, communication services, website management, analytics, or other operational requirements, the Foundation undertakes reasonable due diligence before sharing Personal Data. Such service providers are expected to implement security standards appropriate to the nature of the services provided and are contractually required to maintain the confidentiality and security of all Personal Data processed on behalf of the Foundation.

The Foundation also maintains reasonable administrative procedures relating to the collection, storage, retention, access, sharing, and disposal of Personal Data. Employees, volunteers, consultants, and authorized representatives may receive periodic awareness and training regarding privacy obligations, information security practices, incident reporting procedures, and the responsible handling of Personal Data to reduce the likelihood of accidental disclosure or unauthorized processing.

Although the Foundation makes every reasonable effort to safeguard Personal Data using industry-recognized security practices, no method of electronic transmission over the Internet or electronic storage system can be guaranteed to be completely secure or free from risk. Consequently, while the Foundation strives to protect Personal Data using commercially reasonable security measures, it cannot guarantee absolute security against all forms of unauthorized access, cyberattacks, technological failures, or other unforeseen events beyond its reasonable control.

Users are also responsible for maintaining the confidentiality of their account credentials, passwords, authentication information, and devices used to access the Foundation's Platform. Users should take appropriate precautions to protect their systems from unauthorized access and should immediately notify the Foundation if they become aware of any suspected unauthorized use of their account, compromise of credentials, security vulnerability, or any activity that may affect the confidentiality or security of their Personal Data.

In the event that the Foundation becomes aware of a security incident or Personal Data breach that is likely to result in significant harm to affected individuals or where notification is required under applicable law, the Foundation shall take appropriate measures to investigate the incident, mitigate potential risks, implement corrective actions, preserve relevant evidence,

and notify the appropriate regulatory authorities and affected individuals, where required by applicable law.

The Foundation periodically reviews and updates its technical, organizational, and administrative security measures to address emerging cybersecurity threats, evolving technologies, regulatory developments, and changing operational requirements. Such reviews help ensure that the Foundation continues to maintain an appropriate level of protection for the Personal Data entrusted to it while supporting its charitable mission in a secure and responsible manner.

The Foundation's commitment to information security forms an integral part of its governance framework, and every reasonable effort is made to ensure that Personal Data remains protected throughout its entire lifecycle, from the time of collection until its lawful deletion or destruction in accordance with this Privacy Statement and applicable legal requirements.

7. DATA RETENTION

AGATHIYA FOUNDATION retains Personal Data only for as long as it is reasonably necessary to fulfil the purposes for which such information was collected, including the administration of charitable programs, processing of donations, volunteer management, beneficiary support, financial accounting, statutory reporting, legal compliance, dispute resolution, and other legitimate organizational activities. The Foundation follows the principle of storage limitation and ensures that Personal Data is not retained for longer than required under applicable laws or for legitimate operational purposes.

The retention period applicable to Personal Data may vary depending upon the nature of the information collected, the purpose for which it was obtained, contractual obligations, applicable legal requirements, taxation regulations, accounting standards, audit requirements, and the operational needs of the Foundation. Information relating to donations, financial transactions, tax exemption certificates, accounting records, statutory registers, and audit documentation may be retained for the period prescribed under the Income Tax Act, 1961, the Foreign Contribution (Regulation) Act (FCRA), the Companies Act (where applicable), and other relevant laws and regulatory requirements.

Personal Data relating to volunteers, beneficiaries, employees, consultants, vendors, partners, and other stakeholders may be retained for the duration of their association with the Foundation and for such additional period as may be reasonably necessary to complete pending activities, resolve disputes, maintain historical organizational records, comply with legal obligations, safeguard the legitimate interests of the Foundation, or establish, exercise, or defend legal claims.

Where Personal Data is no longer required for the purposes for which it was collected, and where there is no applicable legal, regulatory, contractual, or operational requirement to retain such information, the Foundation shall take reasonable steps to securely delete, destroy, anonymize, or permanently de-identify the Personal Data using appropriate technical and administrative procedures. The method of disposal shall be determined based on the sensitivity of the information and applicable security standards to prevent unauthorized access, recovery, or misuse.

Certain information may continue to be retained in backup systems, disaster recovery environments, archived storage, or system logs for a limited period as part of the Foundation's business continuity, cybersecurity, audit, or disaster recovery processes. Access to such archived information shall remain restricted and shall only be permitted where necessary for legitimate administrative, legal, security, or technical purposes.

Where Personal Data has been anonymized or aggregated in such a manner that it can no longer reasonably identify an individual, the Foundation may retain and use such anonymized information indefinitely for statistical analysis, research, impact assessment, service improvement, reporting, policy development, organizational planning, fundraising analytics, and other legitimate purposes, provided that such information no longer constitutes Personal Data under applicable law.

If a User exercises the right to request deletion of Personal Data, the Foundation shall evaluate such request in accordance with applicable law and organizational obligations. Personal Data may not be immediately deleted where its continued retention is necessary for compliance with legal obligations, prevention of fraud, completion of ongoing transactions, maintenance of financial records, resolution of disputes, enforcement of contractual rights, protection of the Foundation's legitimate interests, or any other purpose permitted or required under applicable law.

The Foundation periodically reviews the Personal Data retained within its systems to ensure that such information remains accurate, relevant, and necessary for the purposes for which it is being retained. Information that is outdated, unnecessary, or no longer required shall be securely disposed of in accordance with the Foundation's internal data retention and information security practices.

Through the implementation of appropriate retention schedules, secure archival procedures, and controlled disposal mechanisms, AGATHIYA FOUNDATION endeavors to ensure that Personal Data is retained responsibly, protected throughout its lifecycle, and securely disposed of once its lawful retention period has expired, thereby minimizing privacy risks while maintaining compliance with applicable legal and regulatory obligations.